

**Return Address:** 

Forelle BV
Marie Curieweg 2
6045GH Roermond

The Netherlands

## **Return Form**

## Please note:

Products can only be returned within 30 days after the delivery of the shipment. We only accept returns if we can re-sell the product as new including the original packaging. Clothing and equipment has to be unwashed, unworn and undamaged. Girdle-, sliding, jock shorts and mouth guards can't be returned or exchanged for hygienic reasons. Custom made equipment is non-returnable and non-exchangeable due to limited re-sell ability.

Customer nr:	
Customer name: Order date:	
E-mail addres:	

Please enter your order details in the required fields above. You can find these details on the invoice that was included with your order. These details are mandatory for processing your return request. If these details are missing, we can't process your return request.

## Retourcode

- 1. The product is too small
- 2. The product is too big
- 3. The product contains a productionfailure/ is broken
- 4. The wrong product has been delivered
- 5. Other\*\*

## **Processing task**

- 1. Change for other size\*
- 2. Change for other product\*
- 3. Change for the product that I've ordered
- 4. Receive a shopping credit on your account
- 5. Wire the money back
- \*Please mention the requested size/product in the 'Extra info' field

<sup>\*\*</sup>Please mention the other reason in the 'Extra info' field

Qty	Article nr.	Retourcode	Processing task	Extra info

Make sure to always include this return form in the return box. If this form is not included, we can't process your return request. Only the products listed above may be returned. Collect shipments will not be accepted. The return costs are for your own account. You are not obligated to use a certain of carrier. You can determine a carrier of your own choice. Please use the original box for return shipments. Do not use a shoe box as return box.

Please add a copy of the original invoice.